# **MOCFOR GLOBAL, LLC, and AFFILIATES**

# MOCFOR GLOBAL HOLDINGS, LLC and THE GODDESS OF GALVESTON

**TERMS AND CONDITIONS** 

Welcome to MOCFOR GLOBAL LLC, MOCFOR GLOBAL HOLDINGS LLC, and THE GODDESS OF GALVESTON (hereinafter referred to as "the Association," "we," "us," or "our"). By accessing or using our website and membership services, you agree to comply with and be bound by the following Terms and Conditions (the "Terms"). By registering for an account and becoming a member of the Association, you acknowledge that you have read, understood, and agreed to these Terms.

# WHO CAN USE THIS WEBSITE

In order to use our website and/or receive our services, you must be at least twelve years of age with parental consent, or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter into these Terms as a binding agreement. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you.

#### **MEMBERSHIP ELIGIBILITY**

Membership is available to individuals who are at least twelve years of age with parental consent and have a valid email address. By becoming a member, you affirm that you meet these eligibility requirements.

#### **MEMBERSHIP REGISTRATION**

To join the Association, you must complete the registration process by providing accurate, current, and complete information as required. You agree to update your information promptly to keep it accurate, current, and complete.

## **MEMBERSHIP BENEFITS**

As a member of the Association, you may enjoy various benefits, including but not limited to:

- Access to exclusive resources and content
- Networking opportunities with fellow entrepreneurs
- Participation in webinars, workshops, and events
- Discounts on products and services

The specific benefits may vary and are subject to change at the sole discretion of the Association.

#### **MEMBERSHIP FEES**

Membership may involve fees, which will be communicated at the time of registration. Fees are non-refundable unless otherwise stated. The Association reserves the right to change membership fees; members will be notified of any fee changes in advance.

# **KEY COMMERCIAL TERMS OFFERED TO CUSTOMERS**

The fee charges for membership, prices for using our services, and product pricing are listed on the website. We reserve the right to change our fees and prices for membership, products, and services displayed at any time, and to correct pricing errors that may inadvertently occur. Additional information about pricing and sales tax is available on the payments page.

When purchasing an item, you agree that: (i) you are responsible for reading the full item listing before making a commitment to the purchase: (ii) you enter into a legally binding contract to purchase an item when you commit to purchasing an item and complete the check-out payment process.

#### RETURN AND REFUND POLICY

#### Members

Membership fees

Refundable during the Needs Assessment/In-Processing Period, first thirty (30) to forty-five (45) days. of membership.

#### **Member Services**

Members who become dissatisfied with any service provided may request a replacement or a second Member Service Provider to fulfil initial requests. If Member is still dissatisfied the matter is escalated to the **Office of Matriarchs** for mediation and resolution.

### **Member Purchases**

Simply return undamaged products with included accessories and packaging along with the original receipt (or gift receipt) within 14 days of the date you receive the product, and we will exchange it, offer online market or in-store credit towards future product purchases, or a full refund based upon the original payment method. In addition, please note the following: (i) Products can only be returned within the country they were originally purchased; and (ii) the following products are not eligible for return: TBD.

#### **Non-Members**

Merchandise is only refundable by means of online and store credit or manufacturer's warranty. Return undamaged product(s) with its included accessories and packaging along with the original receipt (or gift receipt) within 14 days of the date you receive the product, and we will exchange it or offer online market or in-store credit for future product purchases. In addition, please note the following: (i) Products can be returned only to the country in which they were originally purchased; and (ii) the following products are not eligible for return: TBD.

# RETENTION OF RIGHT TO CHANGE OFFERING

We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

### **CODE OF CONDUCT**

Members are expected to conduct themselves in a professional manner. This includes:

- Respecting other members' opinions and backgrounds
- Engaging constructively in discussions
- Not using offensive, abusive, or discriminatory language

Violations of this code of conduct may result in a suspension or termination of membership at the discretion of the Association.

#### **WARRANTIES & RESPONSIBILITY FOR SERVICE AND PRODUCTS**

When the Association receives a valid warranty claim for a product purchased from us, we will either repair the relevant defect or replace the product. If we are unable to repair or replace the product within a reasonable time, Members will be entitled to online market or in-store credit towards future product purchases, or a full refund upon the prompt return of the product to us. Non-Members will <u>only</u> be entitled to online market or in-store credit. The Association will pay for shipment of repaired or replaced products to customers and customers will be responsible for returning shipment of the product to us.

# OWNERSHIP OF INTELLECTUAL PROPERTY, COPYRGHTS AND LOGOS

Membership, member services, and all materials therein or transferred thereby, including, without limitation, software, images, text, graphics, logos, patents, trademarks, service marks, copyrights, photographs, audio, videos, music and all Intellectual Property Rights related thereto, are the exclusive property of the Association. Except as explicitly provided herein, nothing in these Terms shall be deemed to create a license in or under any such

Intellectual Property Rights, and you agree not to sell, license, rent, modify, distribute, copy, reproduce, transmit, publicly display, publicly perform, publish, adapt, edit or create derivative works thereof.

You recognize and agree that by uploading any content (including, but not limited to designs, images, animations, videos, audio files, fonts, logos, illustrations, compositions, artworks, interfaces, text and literary works) through any means to the website, you confirm that you own all the relevant rights or received the appropriate license to upload/transfer/send the content. You agree and consent that the uploaded/transferred content may be publicly displayed at the website.

#### INTELLECTUAL PROPERTY

All content, materials, and resources provided by the Association are the property of the Association and are protected by copyright, trademark, and other intellectual property laws. Members may not reproduce, distribute, or create derivative works without prior written consent from the Association.

#### **PRIVACY POLICY**

We are committed to protecting your privacy. The personal information we collect from you during the registration process and while using our services is governed by our Privacy Policy, which can be found by clicking *here*.

# **INDEMNIFICATION**

You agree to indemnify and hold the Association harmless from any demands, loss, liability, claims or expenses (including attorneys' fees), made against them by any third party due to, or arising out of, or in connection with your use of the website or any of the services offered on the website.

#### RIGHT TO SUSPEND OR CANCEL USER ACCOUNT

We may permanently or temporarily terminate or suspend your access to the service without notice and liability for any reason, including if in our sole determination you violate any provision of these Terms or any applicable law or regulations. You may discontinue use and request to cancel your account and/or any services at any time. Notwithstanding anything to the contrary in the foregoing, with respect to automatically renewed subscriptions to paid services, such subscriptions will be discontinued only upon the expiration of the respective period for which you have already made payment.

# LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, in no event shall the Association, its officers, members, or employees be liable for any indirect, punitive, incidental, special, consequential or exemplary damages, including without limitation, damages for loss of profits, goodwill, use, data or other intangible losses, arising out of or relating to the use of, or inability to use, the service.

To the maximum extent permitted by applicable law, the Association assumes no liability or responsibility for any (i) errors, mistakes, or inaccuracies of content; (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to or use of our service; and (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein.

#### **TERMINATION**

The Association reserves the right to terminate or suspend your membership at any time, for any reason, including, but not limited to, violations of these Terms, harassment of other members, or fraudulent activity. Upon termination, your access to the Association benefits will be revoked.

# **MODIFICATION OF TERMS**

The Association reserves the right to update or modify these Terms at any time. Members will be notified of any significant changes. Continued use of the services after any changes indicates acceptance of the new Terms.

# **RIGHT TO CHANGE AND MODIFY TERMS**

The Association reserves the right to modify these Terms from time to time at our sole discretion. Therefore, Members should review these pages periodically. When we change the Terms in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our service after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future version of the Terms, do not use or access (or continue to access) the website or the service.

# PROMOTIONAL EMAILS AND CONTENT

Members agree to receive from time-to-time promotional messages and materials from the Association, by mail, email or any other contact form you may provide us with (including your phone number for calls or text messages). If you don't want to receive such promotional materials or notices – please just notify us at any time.

#### **GOVERNING LAW**

These Terms, the rights and remedies provided hereunder, and any and all claims and disputes related hereto and/or to the services, shall be governed by, construed under and enforced in all respects solely and exclusively in accordance with the internal substantive laws of the State of California, United States of America, without respect to its conflict of laws principles. Any and all such claims and disputes shall be brought in, and you hereby consent to them being decided exclusively by a court of competent jurisdiction located in Fresno County Courts. The application of the United Nations Convention of Contracts for the International Sale of Goods is hereby expressly excluded.

#### **CONTACT INFORMATION**

If you have any questions about these Terms, please contact us at <a href="mailto:admin@mocforglobal.org">admin@mocforglobal.org</a> or (559) 413-2500.

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By becoming a member and/or purchasing the products and services of the Association, you acknowledge that you have read, understood, and agreed to these Terms and Conditions effective as of April 13, 2025.

Thank you for being part of our community!

MOCFOR GLOBAL, LLC MOCFOR GLOBAL HOLDINGS, LLC THE GODDESS OF GALVESTON 2585 E. Perrin Ave., Suite 110 Fresno, CA 93720

Website: www.mocforglobal.org